

# Social Marketing Case Study









change is good.

## Where did we start?

- Time loss injury rate had reached all time high of 5.6 in 2000
- WCB & WSH set two goals:
  - Decrease time-loss rate by 25% in five years
  - Create culture of safety & health in Manitoba

## Where are we today?

- 82% of Manitobans are aware of SAFE Work
- Time loss injury rate of 3.3 injuries per 100 FTE workers
- Safemanitoba.com a trusted, hightraffic resource
- SAFE Work includes SAFE Farms, SAFE Roads, SAFE Healthcare & more





## **Target Audiences**

- Employers
- Workers
- Also:
- Workplace Safety & Health Committees
- Supervisors
- Youth





### **Target Behaviours**

### What does being safe at work mean?



## **Target Behaviours**



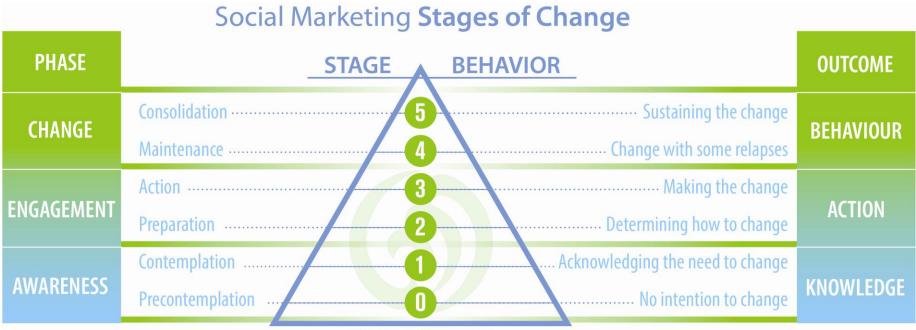


# Why not Work SAFE?





# How did we get there?



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### Awareness





### Engagement







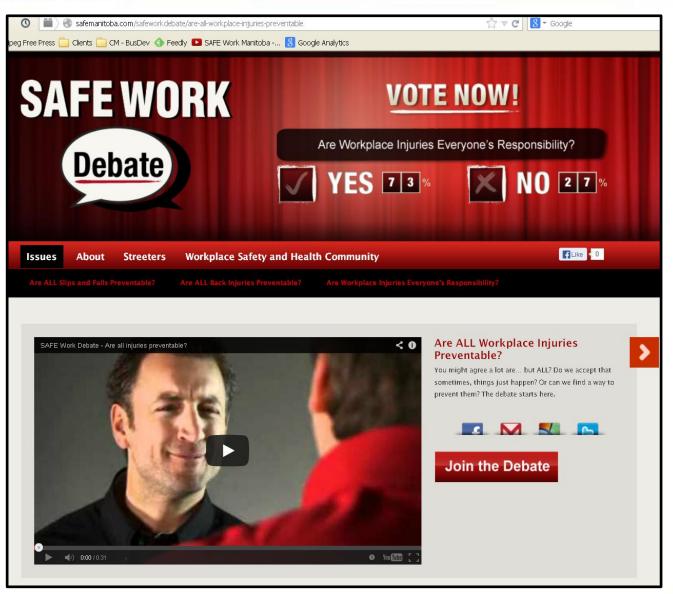




## Awareness/Engagement

# WORKPLACE INJURIES ARE 100% PREVENTABLE

change is good.



change is good.



### Behaviour







### Behaviour







# Change = Exchange





### Measurement

- Annual survey
- Website
- Other tactics:
  - Social media
  - Campaign-specific actions
  - Partnership activities



## **Engagement & Behaviour**

- Audience specific:
  - -Safety Community
    - WSH Committees
    - Supervisors
    - Safety professionals
  - **Employers**



# Safety Community

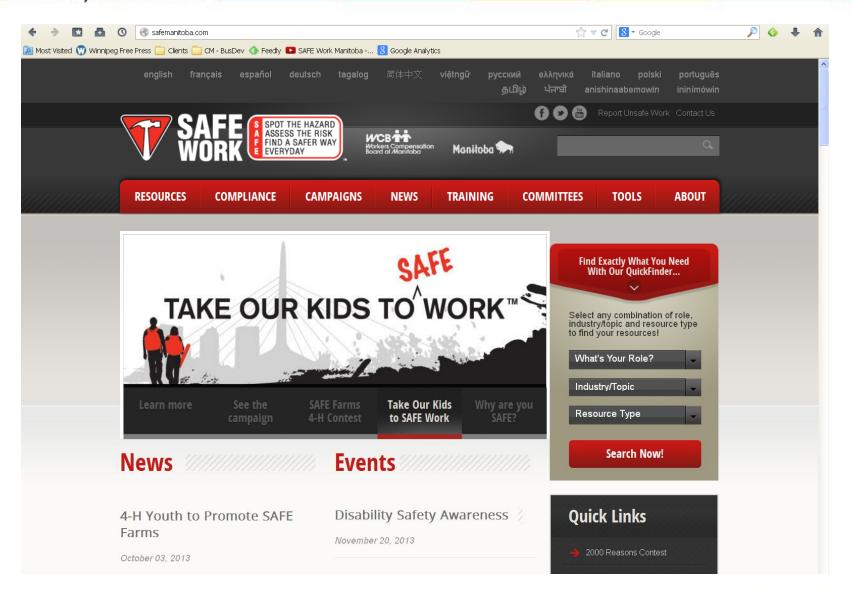
- Have additional responsibilities at work
  - Committees monitor safety, make recommendations for improvement
  - Supervisors are responsible for workers
- SAFE Work believers (usually)
- Need resources, information, encouragement



# Safety Community

- Training and Consulting
- Website
- SAFEty Check
- Online SAFEty & Health Community
- NAOSH Week







### SAFEty Check Issue 107

#### Introducing: A Toolkit for New Manitobans

We are pleased to offer a new prevention and information toolkit designed specifically for newcomers to Manitoba.

The toolkit is intended to help teach newcomers to Manitoba about their workplace safety and health and workers compensation rights and responsibilities.

#### Learn more and download today!

### Congratulations Winnipeg Mennonite Seniors Care!

We asked Manitoba safety and health committees to get their coworkers

#### Online Course Registration

We offer online registration for all our courses – simply view the <u>SAFE Training Calendar</u> and locate your desired training session on the calendar.

Click on your chosen event and follow the instructions on the registration page!

If you do not see your desired date on the calendar, please select the next available date.







# **Get Involved**

### **NAOSH Week**

#### SAFE Work is important to all Canadians.

That's why each year the nation celebrates occupational safety and health for an entire week, bringing special events, awards presentations and a heightened awareness of ways to work more safely with it.

This year, North American Occupational Safety and Health week (NAOSH) was held May 5-11, and Manitoba is well on its way to full-on festivities. The theme this year was "Are You As Safe As You Think?"

#### About

SAFE Work

- SAFE Work Services
- Research and Workplace Grants
- Get Involved
- SAFE Work Partners
- SAFE FAQ





## **Employers**

- Lead workplace culture
- Control budgets & investment in safety
- Most understand responsibility for safety
- Also often see injuries as result of worker error



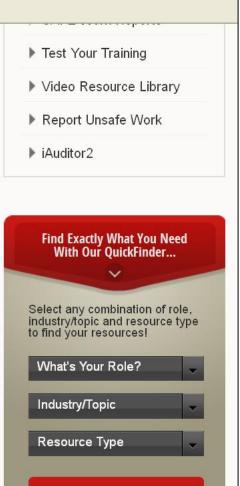
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safemanitoba.com/campaign/safe-leadership
 c Google
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 c C M - BusDev C Feedy
 SAFE Work Manitoba -... C Google Analytics
 Test Your Training
 Video Resource Librar
 Report Unsafe Work
 iAuditor2

Industry leaders and employers play a critical

Industry leaders and employers play a critical role in setting a safe example for those around them.

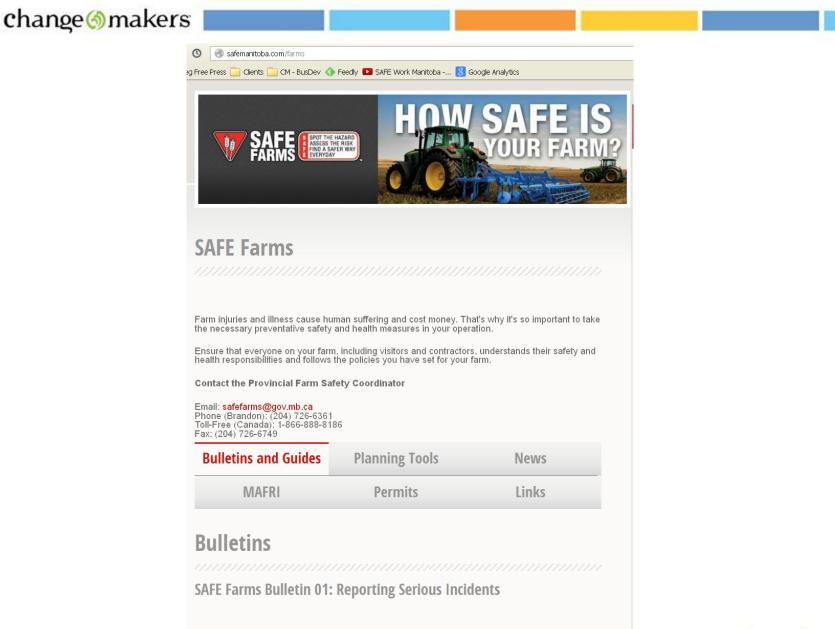
In fact, research has shown that in the absence of regular support from leaders, unsafe workplace environments and processes can develop.



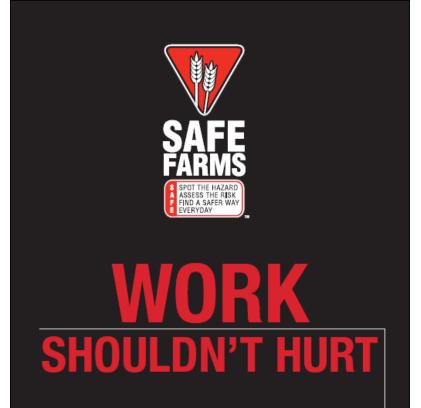
## Bringing SAFE Work to the Farm

- 2009 Agriculture added to industries covered by WCB
- Increased outreach to farmers to raise awareness of safety and health





Read more



for you, your family and your workers. Find resources to prevent injuries on your farm.

safemanitoba.com/farms

### **New resource for farmers!**

SECTION 1:

Compe Board





#### **Safety and Health Guide** for Manitoba Farms

#### Did you know?

- SPOT THE HAZARD A ASSESS THE RISK FIND A SAFER WAY E EVERYDAY
- The agriculture sector including farms of all sizes is now included in Workers Compensation Board coverage
- · Farmers are required to follow Manitoba's Workplace Safety and Health Act and Regulations
- · The Safety and Health Guide for Manitoba Farms was designed to help farmers fulfil their responsibilities for safety and health according to the Act, including workers compensation!

#### To get your free copy of the Safety and Health Guide for Manitoba Farms:

- · Download a copy at safemanitoba.com/farms
- Request a copy by calling 1-866-929-SAFE (7233) or emailing safefarms@gov.mb.ca

## **Questions?**



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